

IHG properties in the Maldives are welcoming guests with enhanced safety measures



Aerial View of InterContinental Maldives



Aerial View of Holiday Inn Resort Kandooma Maldives

Maldives, September 15, 2020 – [InterContinental Maldives Maamunagau Resort](#) and [Holiday Inn Resort Kandooma Maldives](#) re-opened their doors and welcomed their first guests with enhanced cleanliness measures in strict adherence with the guidelines issued by the Health Protection Agency (Maldives), the Maldives’ government and the IHG Clean Promise.

**Joseph Della Gatta, Cluster General Manager** said *“The teams at InterContinental Maldives Maamunagau Resort and Holiday Inn Resort Kandooma have diligently worked throughout the recent months to ensure the health and wellbeing of our guests and colleagues; working closely with global and local public health officials to follow their recommendations and mandates as well complying with the IHG Way of Clean. These additional measures build on our existing best-in-class approach to cleanliness to help our guests feel safe and confident during their time with us.”*

The resorts will implement the IHG Clean Promise, where the long standing commitment to stringent cleaning procedures of the IHG Way of Clean has been expanded and developed in collaboration with industry experts from Ecolab and Diversey with additional COVID-19 protocols, such as increased frequency of deep cleaning in the villas and public spaces, revamping our service approach in our restaurants and bars, facilitating touchless transactions and contactless check-ins. Other enhanced health and safety procedures at both InterContinental Maldives Maamunagau Resort and Holiday Inn Resort Kandooma Maldives include:

- **Domestic Transportation:** Disinfection and decontamination procedures approved by the Maldives Health Protection Agency will be undertaken on vessels and seaplanes after every passenger disembarkation with physical distancing on board resort vessels. Individual vehicular airport transfers available per villa at the Velana International Airport.
- **Reception:** Reduced contact and physical interaction with “direct to villa” check-in and check-out’, touch-less transactions, front-desk screens, sanitizer stations and sanitized keys
- **Guest Room:** Visible verification of sanitized items (e.g., glassware, remote control), reduction of in-room furnishings/high-touch items, new laundry protocols, use of new technology
- **Public Spaces and Facilities:** Additional deep cleaning of high-touch surfaces, social distancing, best practices for pools, fitness centers and lounges
- **Restaurants & Bars:** New standards and service approach to dine-in and in-villa dining including social distancing with tables spaced at least 2 metres apart, digitized menu options and assisted buffets.
- **Medical Assistance:** Resident doctor certified on Covid-19 protocols of the Maldives Health Protection Agency available throughout the stay. Both resorts will facilitate PCR testing on-site for guests who require a negative test for their onward journey.

IHG has a long-standing commitment to rigorous cleaning procedures at its hotels worldwide. This is being extended with additional COVID-19 protocols and best practices, in partnership with industry leading experts [Cleveland Clinic](#), [Ecolab](#) and [Diversey](#), as well as introducing the IHG Clean Promise. For more information please visit <http://www.ihg.com/clean>

Guests looking for a secluded getaway in the Maldives where daily breakfast and dinner is included along with the added bonus of Club InterContinental benefits at InterContinental Maldives and “Kids Stay and Eat Free” at Holiday Inn Resort Kandooma Maldives can visit [www.ihg.com/staymaldives](http://www.ihg.com/staymaldives) before 30th October 2020 for stays till 30th September 2021.

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**Media Contact:**

Ramesha Samarasinghe – Cluster Senior Manager Marketing Communications

[ramesha.samarasinghe@ihg.com](mailto:ramesha.samarasinghe@ihg.com)

+960 664 0511

Download more images of our properties:

InterContinental Maldives [Press Kit](#)

Holiday Inn Resort Kandooma Maldives [Press Kit](#)

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[IHG® \(InterContinental Hotels Group\)](#) [LON:IHG, NYSE:IHG (ADRs)] is a global organisation with a broad portfolio of hotel brands, including [Six Senses Hotels Resorts Spas](#), [Regent Hotels & Resorts](#), [InterContinental® Hotels & Resorts](#), [Kimpton® Hotels & Restaurants](#), [Hotel Indigo®](#), [EVEN® Hotels](#), [HUALUXE® Hotels and Resorts](#), [Crowne Plaza® Hotels & Resorts](#), [voco™](#), [Holiday Inn® Hotels & Resorts](#), [Holiday Inn Express®](#), [Holiday Inn Club Vacations®](#), [avid™ hotels](#), [Staybridge Suites®](#), [Atwell Suites™](#), and [Candlewood Suites®](#).

IHG franchises, leases, manages or owns more than 5,900 hotels and approximately 883,000 guest rooms in more than 100 countries, with over 1,900 hotels in its development pipeline. IHG also manages [IHG® Rewards Club](#), our global loyalty programme, which has more than 100 million enrolled members.

[InterContinental Hotels Group PLC](#) is the Group's holding company and is incorporated in Great Britain and registered in England and Wales. Approximately 400,000 people work across IHG's hotels and corporate offices globally.

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**About InterContinental® Hotels & Resorts:** The InterContinental® Hotels & Resorts brand makes travel alluring, with insights from more than 70 years of experience. Each of our properties provides a gateway to the glamour of the InterContinental Life. As a brand, we aim to embody global sophistication through our superior, understated service and exceptional amenities. What makes us truly different is the genuine interest we show our guests through personalised and attentive services. We offer our most valued guests signature VIP services through a dedicated InterContinental® Ambassador programme and an exclusive Club InterContinental® experience. We connect our well-travelled guests to what's special about a destination, so they enjoy authentic local experiences that will enrich their lives.

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The Holiday Inn® brand, with hotels around the world, has helped millions of travelers discover the joy of travel since its inception in 1952. Designed to meet the needs of both business and leisure travelers, Holiday Inn hotels deliver memorable experiences through warm and welcoming service, contemporary design that blends the familiar with the new, and a sense of comfort unique to the brand and its iconic green sign.

At Holiday Inn hotels, guests can find amenities to help them work and play, including full-service restaurants where Kids Eat Free, meeting and business facilities, bright swimming pools and comfortable public spaces all designed to help guests relax and refresh, making travel more enjoyable for all.

For more information about the Holiday Inn brand, visit [www.holidayinn.com](http://www.holidayinn.com) or call 1-888-HOLIDAY. Find us on Twitter [www.twitter.com/holidayinn](https://www.twitter.com/holidayinn), Facebook [www.facebook.com/holidayinnhotels](https://www.facebook.com/holidayinnhotels) or Instagram [www.instagram.com/holidayinn](https://www.instagram.com/holidayinn).

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